

General Rental Terms & Conditions



VAKANTIEHUIS an der **OUR**
Group accommodation
Hüllscheid 39
4760 Büllingen België
info@vakantiehuisamour.com
www.vakantiehuisamour.com

Application:

These General Rental Terms and Conditions apply to the reservations and agreement with regard to **VAKANTIEHUIS** an der **OUR** , standing in Hüllscheid 39 in 4760 Büllingen (Belgium).

In these General Rental Terms and Conditions, the term "tenant" means: the person who concludes an agreement with us regarding the rental of the holiday home.

These General Rental Terms and Conditions apply regardless of your (prior) reference to any own terms and conditions or to other terms and conditions. We reject all General Terms and Conditions to which you refer or which are used by you.

Agreements that deviate from these General Rental Terms and Conditions are only valid if agreed in writing .

Reservation:

We only handle reservations from people who are 25 years or older. Reservations by persons younger than that age are therefore not valid.

We do not reserve the holiday home for groups in the age of 25 years and younger.

After you have made a reservation (via our Booking form) you will receive the Rental Agreement/Contract within 5 days .

The reservation has been confirmed to you from the moment of the Contract date .
Please check this document for accuracy and inform us a.s.a.p. about inaccuracies.

An agreement will be concluded between you and us once we have confirmed the reservation to you. The agreement concerns the rental of the holiday home for recreational use, which by its nature is of short duration.

If you do not have any response within 10 days, after you sent the Booking form to us, please inform us directly, failing which no appeal can be made on the reservation.

Prices:

The following prices apply till 26 people:

Rental Prices	Week-end	Mid-Week	Week
January / February / March	€ 2070	€ 1449	€ 2691
Standard Season	€ 2300	€ 1610	€ 2990
May-Holidays / Autumn-Holidays	€ 2530	€ 1771	€ 3289
Mid November till Christmas	€ 2070	€ 1449	€ 2691
National Holidays	€ 3565	€ 3565	€ 4347

Obligated extra costs	Week-end	Mid-Week	Week
Cleaning costs	€ 250	€ 250	€ 300
Energy costs	€ 250	€ 250	€ 300
Reservation costs each booking	€ 25	€ 25	€ 25
Optional costs			
Dog(s)	€ 25	each dog	max 2
Bedlinen	€ 7	each packet	
Bedlinen incl. 2 towels	€ 9	each packet	
Wood	€ 6	each sack	

Week-end: Friday afternoon 16.00 until Monday morning 10.00

Mid-week: Monday afternoon 16.00 until Friday morning 10.00

Week: Friday afternoon 16.00 until Friday morning 10.00

An extended Weekend is only possible by appointment.

Payment Conditions:

See our bank account number on the Rental Agreement.

1st term: 50% deposit **within 14 days** after the date of our Rental Agreement.

2nd term: 100% plus € 500.00 **Deposit** to be paid **28 days** before arrival date

If your reservation is within 28 days before the arrival date, you must transfer 100% of the amount to us incl. Deposit upon receipt of the Rental Agreement .

By paying the 1st term or the total rental amount you confirm that you have read and agreed to these General Rental Terms and Conditions. The rental automatically ends after the agreed period.

When we do not receive the rental amount before the agreed payment data, you will be in default immediately after the payment period has been expired . In that case we reserve the right to cancel your reservation and terminate the agreement.

Deposit:

The deposit is € 500.00. The deposit serves to guarantee damage and/or costs - in the broadest sense of the word - that we can suffer in the event of non-compliance with the obligations of the tenant as a good tenant and the person(s) who collect the tenant .

The deposit must be paid together with the 2nd term payment of the rent. In case the deposit is not paid, we are entitled to deny the tenant access to the holiday home. If you fail to pay the deposit, we are also entitled to terminate the agreement immediately.

The deposit or any remainder thereof will be refunded after settlement of claims (damage to inventory / holiday home and / or other costs) from us to the tenant within 14 days after departure. Any (further) claims for compensation will not be cancelled by this refund.

Receipt key :

The key to the holiday home is made available by us to the tenant on loan. The key remains the property of us. In the event of loss, theft or any other way of losing the key, the tenant owes us an amount of € 100.00

All costs that arise because you do not deliver the property on time will be recovered from you. We will store goods that are found after your departure for a reasonable period of time, but we assume no responsibility for this.

On the day of arrival (from 16.00 to 18.00) one of us will be present to hand over the key and to explain the facilities and details of our house.

On the departure date (at 10.00) one of us will be present to receive the key again.

If you are arriving later or want to leave earlier, please contact us immediately (see the Rental agreement for contact details).

Cancellation conditions:

Cancellation by the tenant must always be in writing (or by mail).
The following costs will be charged in the event of cancellation:

For cancellations more than 6 months before the start date, 10% of the agreed rent.
If cancelled within 6 to 3 months before the start date, 40% of the agreed rent.
If cancelled within 3 months to 6 weeks before the start date 60% of the agreed rent.
If cancelled within 6 weeks before the start date 90% of the agreed rent.
If cancelled on or after the start date 100% of the agreed rent.

In the event of cancellation on our part, any money already paid will be refunded.

We advise you to take an cancellation-insurance.

Stay in the holiday home :

Our holiday home is located in a quiet area.
We request you to treat nature and local residents with respect.

The holiday home is non-smoking. Smoking is allowed outside on the terrace.

No open fire may be used outside.

Barbecuing with the available bbq is allowed (this must be left clean before the departure of the house).

Staying more people in our holiday home than requested on your booking form is not permitted without our permission, unless otherwise agreed in writing. This can lead to the premature termination of the renting on our part, without refund of the rent.

Moving cupboards and beds, as well as audio or television equipment or taking outside any part of the indoor inventory - apart from crockery, glasses and cutlery for your meal outside - is expressly not permitted.

It is not allowed to take along sound systems and to connect them in the house. No amplified music may be played outside. It is not permitted to organize any parties.

Liability / complaints / damage

The tenant and other users are fully liable in the relevant rental period in our holiday home for all damage that has occurred to the house, the inventory and all matters that belong to the rented object, unless the tenant and other users can demonstrate that the damage has not be attributed to them. We therefore recommend that you thoroughly inspect the holiday home and the inventory for defects and shortcomings upon arrival. If you notice any damage or defects, you must immediately report this to us.

Destruction and/or damage will be recovered from the tenant based on the cost of the replacement value.

We accept no liability for theft, loss or damage of or to goods or persons, of any nature whatsoever, during or as a result of the stay in the holiday home. We accept no liability in the event of technical equipment, utilities failing or inoperative, or the internet not functioning (or partly not functioning).

If defects occur, the renter must inform us immediately and follow our instructions as much as possible. Any costs incurred by the tenant in this connection will be reimbursed to the tenant against submission of specified bills.

If you still want to submit a complaint, it must be submitted to us in writing and with reasons, within 14 days of leaving the holiday home.

Urgent maintenance and repairs can be carried out by the owner (or co-operator of the owner) at any time. This also applies to regular garden maintenance.

In the event that the owner would sell the relevant property after the conclusion of this agreement, this agreement will be terminated. Should this situation occur, the owner undertakes to inform the tenant as soon as possible. The tenant can never claim compensation from the owner.

Departure and final cleaning :

The tenant must take care of waste separation as indicated on the waste containers. The tenant is liable, without judicial intervention, for all fines, costs, damage suffered by the owner in the event of non-compliance with the instructions regarding waste separation. The holiday home must be left as follows:

- * Leaving the house clean ;
- * Tableware, pans, cutlery washed clean, dried and put back in the cupboards ;
- * Linens, duvet cover and bad linen folded and left behind in the bedroom ;
- * Leave the dishwasher and refrigerator clean and empty ;
- * Do not leave any food in the cupboards ;
- * The bins emptied ;
- * Any breakage and/or damage reported to the owner.

Applicable law :

All these terms and conditions and the provisions of the rent and any disputes arising therefrom are governed exclusively by Dutch law.